Case Study - April 2014 Tilbury Dental Care

Dr. Chad Denomme

Challenges

Monitor and remotely back up all data pertaining to the practice managment software (ABELDent) and imaging software (SIDEXIS).

Meet security standards as required by PHIPA, PIPEDA and ePHIPA.

Provide ample cloud space to accommodate all databases as well as digital PAN and X-RAY images.



The value is unmatched. The data backup is automatic and completed daily after hours. The data is

stored within Canada and as a result complies with Canadian law for electronic records management. My data is safe and the process is worry free.

Chad Denomme DDS

Solution

In 2013, as Dr. Denomme was modernizing his practice with upgrades such as digital imaging, touchscreen operatory workstations and a brand new server, he began to realize how dependent a medical practice is on digital assets like databases and patient images.

Protecting this critical data proved more difficult than Dr. Denomme expected. Many patient security regulations needed to be met and most off-site backup solutions, including data storage, were **U.S.-based.**

Also, the cloud space provided by his practice management software vendor was both expensive and insufficient to store all his databases and image files.

We worked with Dr. Denomme to install our software client on his server. Our assosciates configured it in minutes - at no extra charge - to monitor and back up the critical ABELDent and SIDEXIS folders.

Our robust client monitors **5,881** folders and **13,755** files everyday at Tilbury Dental alone.

It does this while surpassing the required security standards and providing industry-best pricing with a lowest-price guarantee.

INDUSTRY BEST **300GB - \$429.95 / Year** LOWEST PRICE GUARANTEE

